

April 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	4/1/2024	Residence	Requested Sample	4/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	H1	4/8/2024	Residence	Requested Sample	4/12/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	F1	4/9/2024	Facility	Requested Sample	4/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	H3	4/9/2024	Residence	Requested Sample	4/22/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	F2	4/9/2024	Residence	Requested Sample	4/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	A3	4/13/2024	Residence	Requested Sample	4/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	F2	4/15/2024	Residence	Requested Sample	4/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	D2	4/16/2024	Residence	Requested Sample	4/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address I	C1	4/16/2024	Facility	Requested Sample	4/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	D2	4/16/2024	Residence	Requested Sample	4/19/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	D2	4/25/2024	Residence	Requested Sample	5/1/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address L	A3	4/30/2024	Residence	Requested Sample	5/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address M	A3	4/30/2024	Residence	Requested Sample	5/6/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

May 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	5/3/2024	Residence	Requested Sample	5/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	F1	5/7/2024	Facility	Requested Sample	5/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A3	5/7/2024	Residence	Requested Sample	5/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A3	5/9/2024	Residence	Requested Sample	5/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	5/9/2024	Residence	Requested Sample	5/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	H1	5/13/2024	Residence	Requested Sample	5/22/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	WL	5/15/2024	Facility	Requested Sample	5/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	F2		Residence	Requested Sample	N/A	N	N/A	N/A	N/A	N/A	Resident Cancelled
Address I	D2	5/24/2024	Residence	Requested Sample	5/31/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	A3	5/31/2024	Residence	Requested Sample	6/5/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	F1	5/31/2024	Residence	Requested Sample	6/4/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

June 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	6/13/2024	Residence	Requested Sample	6/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A3	6/13/2024	Residence	Requested Sample	6/24/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A3	6/16/2024	Residence	Requested Sample	6/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A3	6/24/2024	Residence	Requested Sample	6/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	6/24/2024	Residence	Requested Sample	6/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	A3	6/24/2024	Residence	Requested Sample	6/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	A3	6/24/2024	Residence	Requested Sample	6/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	F1	6/24/2024	Residence	Requested Sample	6/28/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address I	A3	6/24/2024	Residence	Requested Sample	6/28/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	A3	6/25/2024	Residence	Requested Sample	7/1/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	H3	6/26/2024	Residence	Requested Sample	6/28/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address L	D2	6/27/2024	Residence	Requested Sample	7/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address M	D2	6/28/2024	Residence	Requested Sample	7/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address N	A2	6/28/2024	Residence	Requested Sample	7/3/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address O	A3	6/28/2024	Residence	Requested Sample	7/3/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address P	D2	6/28/2024	Residence	Requested Sample	7/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

July 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	7/3/2024	Residence	Requested Sample	7/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	H2	7/3/2024	Residence	Requested Sample	7/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A1	7/5/2024	Residence	Requested Sample	7/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	D2	7/11/2024	Residence	Requested Sample	7/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	F2	7/29/2024	Residence	Requested Sample	7/31/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	C1	7/31/2024	Facility	Requested Sample	8/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

August 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	8/1/2024	Residence	Requested Sample	8/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	D2	8/8/2024	Residence	Requested Sample	8/9/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	F1	8/8/2024	Residence	Requested Sample	8/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	D2	8/13/2024	Residence	Requested Sample	8/15/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	D2	8/20/2024	Residence	Requested Sample	8/20/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

September 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	H2	9/4/2024	Residence	Requested Sample	9/5/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	H2	9/4/2024	Residence	Requested Sample	9/5/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	H1	9/4/2024	Residence	Requested Sample	9/9/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	D3	9/9/2024	Facility	Requested Sample	9/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	D3	9/10/2024	Residence	Requested Sample	9/12/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	D3	9/10/2024	Residence	Requested Sample	9/12/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	C2	9/12/2024	Facility	Requested Sample	9/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	D2	9/13/2024	Residence	Requested Sample	9/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address I	D2	9/16/2024	Residence	Requested Sample	9/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	D2	9/23/2024	Residence	Requested Sample	9/25/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	D3	9/24/2024	Residence	Requested Sample	9/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address L	A3	9/23/2024	Residence	Requested Sample	9/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address M	A3	9/23/2024	Residence	Requested Sample	9/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address N	A3	9/27/2024	Residence	Requested Sample	10/1/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

October 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	10/1/2024	Residence	Requested Sample	10/4/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A1	10/9/2024	Residence	Requested Sample	10/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A1	10/9/2024	Residence	Requested Sample	10/10/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A1	10/10/2024	Residence	Requested Sample	10/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	10/21/2024	Residence	Requested Sample	10/23/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

November 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facilty Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	11/8/2024	Residence	Requested Sample	11/14/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	F2	11/25/2024	Residence	Requested Sample	11/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

December 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	H1	12/10/2024	Residence	Requested Sample	12/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A3	12/11/2024	Residence	Requested Sample	12/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	D3	12/16/2024	Facility	Requested Sample	12/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A3	12/16/2024	Residence	Requested Sample	12/19/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	12/17/2024	Residence	Requested Sample	1/2/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	D2	12/18/2024	Residence	Requested Sample	12/23/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

January 2025 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	H1	1/21/2025	Residence	Requested Sample	1/23/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	D2	1/28/2025	Residence	Requested Sample	2/3/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A2	1/30/2025	Residence	Requested Sample	2/7/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

February 2025 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	2/7/2025	Residence	Requested Sample	2/13/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A3	2/9/2025	Residence	Requested Sample	2/12/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	E1	2/12/2025	Residence	Requested Sample	2/14/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A2	2/13/2025	Facility	Requested Sample	2/18/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

March 2025 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A2	3/10/2025	Facility	Requested Sample	3/12/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	F2	3/13/2025	Residence	Requested Sample	3/14/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	H1	3/25/2025	Residence	Requested Sample	3/28/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

April 2025 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	4/2/2025	Residence	Requested sample	4/4/2025	Y	TPH	ND	RRT (Certified)	No Further Action Needed	Closed
Address B	A3	4/2/2025	Residence	Requested sample	N/A	N	N/A	N/A	N/A	N/A	Resident Cancelled
Address C	A3	4/18/2025	Residence	Requested sample	4/22/2025	Y	TPH	ND	RRT (Certified)	No Further Action Needed	Closed
Address D	D2	4/21/2025	Residence	Requested sample	4/24/2025	Y	TPH	ND	RRT (Certified)	No Further Action Needed	Closed

May 2025 Concerns Call Log

						Actions Taken					
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	5/19/2025	Residence	Requested sample	5/20/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	A3	5/19/2025	Residence	Requested sample	5/22/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed

The archive is updated monthly to reflect the most accurate information.

June 2025 Concerns Call Log

Actions Taken

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	6/5/2025	Residence	Requested sample	6/9/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	A3	6/6/2025	Residence	Requested sample	6/10/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address D	A3	6/6/2025	Residence	Requested sample	6/11/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address C	A3	6/9/2025	Residence	Requested sample	6/12/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address D	D4	6/18/2025	Facility	Requested sample	6/25/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address E	A2	6/26/2025	Residence	Requested sample	6/27/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending

July 2025 Concerns Call Log

Actions Taken

			Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/Closed)
Address A	D2	7/9/2025	Residence	Requested sample	7/11/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	D2	7/18/2025	Residence	Requested sample	7/22/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed

August 2025 Concerns Call Log

Actions Taken

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	8/15/2025	Residence	Requested sample	8/18/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	H1	8/22/2025	Residence	Requested sample	8/22/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address C	F2	8/25/2025	Residence	Requested sample	8/26/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
*Results pending due to ongoing validation of data											

September 2025 Concerns Call Log

Actions Taken

			Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
No Requests											

October 2025 Concerns Call Log

Actions Taken

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	C2	10/16/2025	Facility	Requested sample	10/17/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	E1	10/30/2025	Facility	Requested sample	10/31/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address C	A2	10/31/2025	Residence	Requested sample	11/18/2025	Y	TPH	ND (TBD)	RRT (Certified)	Pending Validated Results*	Pending
*Results pending due to ongoing validation of data											

November 2025 Concerns Call Log

Actions Taken

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A2	11/12/2025	Residence	Requested sample	11/12/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	D3	11/19/2025	Residence	Requested sample	11/20/2025	Y	TPH	ND (TBD)	RRT (Certified)	Pending Validated Results*	Pending
*Results pending due to ongoing validation of data											

December 2025 Concerns Call Log

Actions Taken

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A2	12/2/2025	Residence	Requested sample	12/3/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	A3	12/6/2025	Residence	Requested sample	12/10/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address C	D3	12/17/2025	Residence	Requested sample	12/17/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address D	D2	12/18/2025	Facility	Requested sample	12/18/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address E	A3	12/22/2025	Residence	Requested sample	12/22/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address F	B1	12/30/2025	Facility	Requested sample	12/30/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
*Results pending due to ongoing validation of data											