

**Actions Taken**

Address	Zone	Call Date	Facilty Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Active/ Closed)
Address A	D3	9/5/2023	Residence	Requested sample	9/5/2023	Y	TPH	ND	RRT Sample	No further action needed	Closed

Actions Taken

Address	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Active/ Closed)
Address A	D3	10/3/2023	Residence	Requested sample	10/4/2023	Y	TPH	ND	RRT Sample	No further action needed	Closed
Address B	D3	10/10/2023	Residence	Requested sample	10/10/2023	Y	TPH	ND	RRT Sample	No further action needed	Closed
Address C	D3	10/16/2023	Residence	Requested sample	10/16/2023	Y	TPH	ND	RRT Sample	No further action needed	Closed
Address D	D2	10/19/2023	Residence	Requested sample	10/19/2023	Y	TPH	ND	RRT Sample	No further action needed	Closed
Address E	D3	10/20/2023	Residence	Requested sample	10/20/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address F	D3	10/20/2023	Residence	Requested sample	10/20/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address G	D2	10/20/2023	Residence	Requested sample	10/20/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address H	A1	10/20/2023	Residence	Requested sample	10/20/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address I	F2	10/23/2023	Residence	Requested sample	10/23/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address J	F2	10/23/2023	Residence	Requested sample	10/25/2023	Y	TPH	ND	RRT Sample	No further action needed	Closed
Address K	A3	10/23/2023	Residence	Requested sample	10/25/2023	Y	TPH	ND	RRT Sample	No further action needed	Closed
Address L	A3	10/23/2023	Residence	Requested sample	10/25/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address M	H1	10/24/2023	Residence	Requested sample	10/24/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address N	D3	10/24/2023	Residence	Requested sample	10/25/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address O	B1	10/26/2023	Residence	Requested sample	10/27/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address P	B1	10/27/2023	Residence	Requested sample	11/2/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed

Actions Taken

Address	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Active/ Closed)
Address A	D3	11/3/2023	Residence	Requested sample	11/3/2023	Y	TPH	ND	RRT Sample	No further action needed	Closed
Address B	D1	11/5/2023	Residence	Requested sample	11/9/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address C	F2	11/9/2023	Residence	Requested sample	11/9/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address D	F2	11/9/2023	Residence	Requested sample	11/9/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address E	F2	11/10/2023	Residence	Requested sample	11/10/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address F	F2	11/10/2023	Residence	Requested sample	11/13/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address G	D2	11/27/2023	Residence	Requested sample	11/28/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed

Actions Taken											
Address	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Active/ Closed)
Address A	F1	12/22/2023	Business	Requested sample	12/22/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address B	D3	12/23/2023	Residence	Requested sample	12/24/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address C	D2	12/26/2023	Residence	Requested sample	12/26/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address D	I1	12/26/2023	Residence	Requested sample	12/26/2023	Y	TPH	ND	RRT & LTM Sample	No further action needed	Closed
Address E	H1	12/29/2023	Residence	Requested sample	12/29/2023	N	TPH	Resident Scheduled for 1/5/23	RRT & LTM Sample	Pending Results	Pending
Address F	H1	12/29/2023	Residence	Requested sample	12/29/2023	N	TPH	Resident Scheduled for 1/5/23	RRT & LTM Sample	Pending Results	Pending

Address	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Actions Taken				Resolution	Status (Pending/ Closed)
						Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing		
Address A	MN*	1/3/2024	Residence	Requested sample	1/4/2024	Y	TPH	ND (ND)	RRT (LTM)	LTM Results Pending	Pending
Address B	H3	1/5/2024	Residence	Requested sample	1/5/2024	Y	TPH	ND (Below ISP)	RRT (LTM)	LTM Results Pending	Pending
Address C	D2	1/8/2024	Residence	Requested sample	1/8/2024	Y	TPH	ND (Below ISP)	RRT (LTM)	LTM Results Pending	Pending
Address D	C2	1/8/2024	Residence	Requested sample	1/8/2024	Y	TPH	ND (Below ISP)	RRT (LTM)	LTM Results Pending	Pending
Address E	H3	1/9/2024	Residence	Requested sample	1/9/2024	Y	TPH	ND (ND)	RRT (LTM)	LTM Results Pending	Pending
Address F	D2	1/11/2024	Residence	Requested sample	1/12/2024	Y	TPH	ND (ND)	RRT (LTM)	LTM Results Pending	Pending
Address G	E1	1/18/2024	Building	Requested sample	1/18/2024	Y	TPH	ND (ND)	RRT (LTM)	LTM Results Pending	Pending
Address H	D2	1/19/2024	Residence	Requested sample	1/19/2024	Y	TPH	ND (Below ISP)	RRT (LTM)	LTM Results Pending	Pending
Address I	A1	1/22/2024	Residence	Requested sample	1/22/2024	Y	TPH	ND (Below ISP)	RRT (LTM)	LTM Results Pending	Pending
Address J	D2	1/26/2024	Residence	Requested sample	1/30/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address K	D2	1/28/2024	Residence	Requested sample	1/29/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address L	I1	1/29/2024	Residence	Requested sample	1/30/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address M	H1	1/30/2024	Residence	Requested sample	1/30/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address N	F2	1/30/2024	Residence	Requested sample	1/30/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address O	D2	1/30/2024	Residence	Requested sample	1/31/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address P	H1	1/30/2024	Residence	Requested sample	1/31/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address Q	H1	1/30/2024	Residence	Requested sample	1/31/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address R	D2	1/30/2024	Residence	Requested sample	1/31/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address S	D2	1/31/2024	Residence	Requested sample	1/31/2024	N	TPH	Resident Scheduled for 2/8/24	RRT (LTM)	LTM Results Pending	Pending
Address T	H1	1/31/2024	Residence	Requested sample	1/31/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending

Address U	H3	1/31/2024	Residence	Requested sample	1/31/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address V	H1	1/31/2024	Residence	Requested sample	1/31/2024	Y	TPH	ND (TBD)	RRT (LTM)	LTM Results Pending	Pending
Address W	A3	1/31/2024	Residence	Requested sample	1/31/2024	N	TPH	Resident Scheduled for 2/7/24	RRT (LTM)	Pending Results	Pending
Address X	F1	1/31/2024	Residence	Requested sample	2/1/2024	N	TPH	Resident Scheduled for 2/7/24	RRT (LTM)	Pending Results	Pending
<p>*USMC Manana Housing  *Additional Results Pending  *Incident Specific Parameters (ISP)</p>											

						Actions Taken					
Address	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	F2	2/1/2024	Residence	Requested sample	Requested date 2/6/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address B	H3	2/1/2024	Residence	Requested sample	Requested date 2/9/2024	Y	TPH	ND (Below ISP**)	RRT (LTM)	No further action needed	Closed
Address C	H1	2/1/2024	Residence	Requested sample	Requested date 2/7/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address D	H1	2/1/2024	Residence	Requested sample	Requested date 2/6/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address E	H3	2/2/2024	Residence	Requested sample	Requested date 2/6/2024	Y	TPH	ND	RRT	No further action needed	Closed
Address F	H1	2/2/2024	Residence	Requested sample	Requested date 2/8/2024	Y	TPH	ND (Below ISP**)	RRT (LTM)	No further action needed	Closed
Address G	F2	2/2/2024	Residence	Requested sample	Requested date 2/9/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address H	F2	2/5/2024	Residence	Requested sample	Requested date 2/9/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed

Address I	H2	2/5/2024	Residence	Requested sample	Requested date 2/12/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address J	F2	2/5/2024	Residence	Requested sample	Requested date 2/13/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address K	D3	2/5/2024	Residence	Requested sample	Requested date 2/13/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address L	H1	2/5/2024	Residence	Requested sample	Requested date 2/19/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address M	D2	2/5/2024	Residence	Requested sample	Requested date 2/15/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address N	A1	2/5/2024	Residence	Requested sample	Requested date 2/15/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address O	A3	2/6/2024	Residence	Requested sample	Requested date 2/8/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address P	MN*	2/8/2024	Residence	Requested sample	Requested date 2/14/2024	Y	TPH	ND (Below ISP**)	RRT (LTM)	No further action needed	Closed
Address Q	D3	2/8/2024	Residence	Requested sample	Requested date 2/12/2024	Y	TPH	ND (Below ISP**)	RRT (LTM)	No further action needed	Closed
Address R	H3	2/8/2024	Residence	Requested sample	Requested date 2/13/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed



Address S	F2	2/9/2024	Residence	Requested sample	Requested date 2/14/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address T	D3	2/13/2024	Residence	Requested sample	Requested date 2/15/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address U	A3	2/13/2024	Residence	Requested sample	Requested date 2/14/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address V	F2	2/13/2024	Residence	Requested sample	Requested date 2/15/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address W	A3	2/13/2024	Residence	Requested sample	Requested date 2/19/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address X	H1	2/5/2024	Residence	Requested sample	Requested date 2/21/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address Y	F2	2/15/2024	Residence	Requested sample	Requested date 2/20/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address Z	D2	2/16/2024	Residence	Requested sample	Requested date 2/22/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address AB	A3	2/18/2024	Residence	Requested sample	Requested date 2/22/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address AC	F2	2/21/2024	Residence	Requested sample	Requested date 2/23/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending

Address AD	A2	2/22/2024	Residence	Requested sample	Requested date 2/23/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address AE	A2	2/22/2024	Residence	Requested sample	Requested date 2/23/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address AF	D2	2/23/2024	Residence	Requested sample	Requested date 2/26/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address AG	D1	2/25/2024	Residence	Requested sample	Requested date 2/28/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address AH	F1	2/26/2024	Residence	Requested sample	Requested date 2/28/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address AI	A2	2/26/2024	Residence	Requested sample	Requested date 3/1/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address AJ	D2	2/29/2024	Residence	Requested sample	Requested date 2/29/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending
Address AK	D2	2/29/2024	Residence	Requested sample	Requested date 3/1/2024	Y	TPH	ND (Pending)	RRT (LTM)	Pending results*	Pending

**\*USMC Manana Housing**

**\*Additional Results Pending**

**\*Incident Specific Parameters (ISP)**

**\*\*Multiple LTM results per sample collected and analyzed, ranging from ND to detection below ISP.**

**On February 5th, the Navy received a list of resident concerns referred from the EPA.**

**28 residents included contact information and 17 residents from the list responded to calls.**

**Included in this report are the 7 residents that requested sampling.**

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Actions Taken				Resolution	Status (Pending/ Closed)
						Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing		
Address A	E1	3/1/2024	Residence	Requested sample	3/5/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address B	D3	3/4/2024	Residence	Requested sample	3/7/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address C	A2	3/5/2024	Business	Requested sample	3/11/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address D	A3	3/6/2024	Residence	Requested sample	3/7/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address E	F2	3/6/2024	Residence	Requested sample	3/12/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address F	C3	3/7/2024	Business	Requested sample	3/14/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address G	D2	3/8/2024	Residence	Requested sample	3/13/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address H	F2	3/11/2024	Residence	Requested sample	3/13/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address I	A2	3/11/2024	Residence	Requested sample	3/12/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address J	F2	3/12/2024	Residence	Requested sample	3/12/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address K	H1	3/12/2024	Residence	Requested sample	3/13/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed

Address L	A3	3/13/2024	Residence	Requested sample	3/15/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address M	A3	3/13/2024	Residence	Requested sample	3/18/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address N	D2	3/14/2024	Residence	Requested sample	3/15/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address O	D2	3/14/2024	Residence	Requested sample	3/15/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address P	D2	3/15/2024	Residence	Requested sample	3/19/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address Q	A3	3/16/2024	Residence	Requested sample	3/19/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address R	A3	3/17/2024	Residence	Requested sample	3/27/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address S	H3	3/17/2024	Residence	Requested sample	3/22/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address T	H3	3/17/2024	Residence	Requested sample	3/21/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address U	D1	3/20/2024	Residence	Requested sample	3/22/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address V	D1	3/22/2024	Residence	Requested sample	3/25/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed
Address W	F2	3/28/2024	Residence	Requested sample	3/29/2024	Y	TPH	ND (ND)	RRT (LTM)	No further action needed	Closed

\*Incident Specific Parameters (ISP)

\*\*Multiple LTM results per sample collected and analyzed, ranging from ND to detection below ISP.

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Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	F2	4/1/2024	Residence	Requested sample	4/2/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address B	D2	4/1/2024	Residence	Requested sample	4/2/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address C	H1	4/8/2024	Residence	Requested sample	4/8/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address D	A3	4/8/2024	Residence	Requested sample	4/8/2024	N	TBD	TBD	TBD	Pending	Pending resident reschedule
Address E	F2	4/9/2024	Residence	Requested sample	4/9/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address F	F1	4/9/2024	Facility	Requested sample	4/9/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address G	H3	4/9/2024	Residence	Requested sample	4/9/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address H	F2	4/9/2024	Residence	Requested sample	4/15/2024	N	TBD	TBD	TBD	Pending	Pending resident reschedule
Address I	A3	4/12/2024	Residence	Requested sample	4/13/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address J	F2	4/15/2024	Residence	Requested sample	4/15/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address K	C1	4/16/2024	Facility	Requested sample	4/16/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address L	D2	4/16/2024	Residence	Requested sample	4/16/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address M	D2	4/16/2024	Residence	Requested sample	4/17/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address N	A3	4/30/2024	Residence	Requested sample	5/1/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address O	A3	4/30/2024	Residence	Requested sample	5/1/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending

\*Results pending due to ongoing validation of data

Actions Taken											
Address	Zone	Call Date	Facility Type Residence, School, Business, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	5/2/2024	Residence	Requested sample	5/3/2024	Y	TPH	ND (ND)	RRT (Certified)	No further action needed	Closed
Address B	D2	5/3/2024	Residence	Requested sample	5/3/2024	Y	TPH	ND (ND)	RRT (Certified)	No further action needed	Closed
Address C	A3	5/6/2024	Residence	Requested sample	5/7/2024	Y	TPH	ND (ND)	RRT (Certified)	No further action needed	Closed
Address D	F1	5/7/2024	Facility	Requested sample	5/7/2024	Y	TPH	ND (ND)	RRT (Certified)	No further action needed	Closed
Address E	A3	5/9/2024	Residence	Requested sample	5/9/2024	Y	TPH	ND (ND)	RRT (Certified)	No further action needed	Closed
Address F	A3	5/9/2024	Facility	Requested sample	5/9/2024	Y	TPH	ND (ND)	RRT (Certified)	No further action needed	Closed
Address G	H1	5/13/2024	Residence	Requested sample	5/14/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address H	A3	5/15/2024	Residence	Requested sample	5/15/2024	Y	TPH	ND (ND)	RRT (Certified)	No further action needed	Closed
Address I	F2	5/17/2024	Residence	Requested sample	5/21/2024	N	N/A	N/A	N/A	N/A	Cancelled by resident
Address J	D2	5/24/2024	Residence	Requested sample	5/28/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address K	A3	5/31/2024	Residence	Requested sample	5/31/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address L	F1	5/31/2024	Residence	Requested sample	6/2/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending

\*Results pending due to ongoing validation of data

						Actions Taken					
Address	Zone	Call Date	Facility Type Residence, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	6/13/2024	Residence	Requested sample	6/13/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address B	A3	6/13/2024	Residence	Requested sample	6/13/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address C	A3	6/16/2024	Residence	Requested sample	6/17/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address D	A3	6/24/2024	Residence	Requested sample	6/24/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address E	A3	6/24/2024	Residence	Requested sample	6/24/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address F	F2	6/24/2024	Residence	Requested sample	6/24/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address G	A3	6/24/2024	Residence	Requested sample	6/24/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address H	A3	6/24/2024	Residence	Requested sample	6/24/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address I	A3	6/24/2024	Residence	Requested sample	6/24/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address J	A3	6/25/2024	Residence	Requested sample	6/25/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address K	H1	6/26/2024	Residence	Requested sample	6/26/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address L	D2	6/27/2024	Residence	Requested sample	6/27/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address M	D2	6/28/2024	Residence	Requested sample	6/28/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address N	A3	6/28/2024	Residence	Requested sample	6/28/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address O	A2	6/28/2024	Residence	Requested sample	6/28/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending

\*Results pending due to ongoing validation of data

Actions Taken											
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	D2	7/3/2024	Residence	Requested sample	7/3/2024	Y	TPH	ND	RRT (Certified)	No further action needed	Closed
Address B	H2	7/3/2024	Residence	Requested sample	7/3/2024	Y	TPH	ND	RRT (Certified)	No further action needed	Closed
Address C	A1	7/5/2024	Residence	Requested sample	7/5/2024	Y	TPH	ND	RRT (Certified)	No further action needed	Closed
Address D	D2	7/11/2024	Residence	Requested sample	7/11/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address E	F2	7/30/2024	Residence	Requested sample	7/31/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address E	F2	7/31/2024	Facility	Requested sample	8/2/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending

\*Results pending due to ongoing validation of data



Actions Taken											
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	8/1/2024	Residence	Requested sample	8/8/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	F1	8/8/2024	Residence	Requested sample	8/13/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address C	D2	8/8/2024	Residence	Requested sample	8/9/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address D	D2	8/13/2024	Residence	Requested sample	8/15/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address E	D2	8/20/2024	Residence	Requested sample	8/21/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
*Results pending due to ongoing validation of data											

Actions Taken											
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	H1	9/4/2024	Residence	Requested sample	9/5/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	H1	9/4/2024	Residence	Requested sample	9/5/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address C	H1	9/4/2024	Residence	Requested sample	9/9/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address D	D3	9/9/2024	Facility	Requested sample	9/10/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address E	D3	9/10/2024	Residence	Requested sample	9/10/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address F	D3	9/10/2024	Residence	Requested sample	9/12/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address G	C2	9/12/2024	Facility	Requested sample	9/16/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address H	D2	9/13/2024	Residence	Requested sample	9/17/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address I	D2	9/16/2024	Residence	Requested sample	9/18/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address J	D2	9/23/2024	Residence	Requested sample	9/25/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending

Address K	A3	9/23/2024	Residence	Requested sample	9/27/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address L	A3	9/23/2024	Residence	Requested sample	9/27/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address M	D2	9/24/2024	Residence	Requested sample	9/26/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address N	A3	9/27/2024	Residence	Requested sample	10/1/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
*Results pending due to ongoing validation of data											

**Actions Taken**

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	D2	10/1/2024	Residence	Requested sample	10/4/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	A1	10/9/2024	Residence	Requested sample	10/10/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address C	A1	10/9/2024	Residence	Requested sample	10/11/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address D	A1	10/10/2024	Residence	Requested sample	10/11/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address E	A3	10/21/2024	Residence	Requested sample	10/23/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending

\*Results pending due to ongoing validation of data

Actions Taken											
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	11/8/2024	Residence	Requested sample	11/14/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	F2	11/25/2024	Residence	Requested sample	11/27/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
*Results pending due to ongoing validation of data											

Actions Taken											
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	H1	12/10/2024	Residence	Requested sample	12/16/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	A3	12/11/2024	Residence	Requested sample	12/13/2024	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address C	D3	12/16/2024	Facility	Requested sample	12/18/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address D	A3	12/16/2024	Residence	Requested sample	12/19/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address E	A3	12/17/2024	Residence	Requested sample	1/2/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address F	D2	12/18/2024	Residence	Requested sample	12/23/2024	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
*Results pending due to ongoing validation of data											

Actions Taken											
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address B	A3	1/4/2025	Residence	Requested sample	1/10/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address C	H1	1/21/2025	Residence	Requested sample	1/23/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address D	D2	1/28/2025	Residence	Requested sample	2/3/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address E	A2	1/30/2025	Residence	Requested sample	2/7/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
*Results pending due to ongoing validation of data											

Actions Taken											
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Response Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	2/7/2025	Residence	Requested sample	2/13/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	A3	2/9/2025	Residence	Requested sample	2/12/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address C	E1	2/12/2025	Residence	Requested sample	2/14/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending
Address D	A2	2/13/2025	Residence	Requested sample	2/18/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	Pending

\*Results pending due to ongoing validation of data