

### April 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	4/1/2024	Residence	Requested Sample	4/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	H1	4/8/2024	Residence	Requested Sample	4/12/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	F1	4/9/2024	Facility	Requested Sample	4/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	H3	4/9/2024	Residence	Requested Sample	4/22/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	F2	4/9/2024	Residence	Requested Sample	4/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	A3	4/13/2024	Residence	Requested Sample	4/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	F2	4/15/2024	Residence	Requested Sample	4/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	D2	4/16/2024	Residence	Requested Sample	4/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address I	C1	4/16/2024	Facility	Requested Sample	4/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	D2	4/16/2024	Residence	Requested Sample	4/19/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	D2	4/25/2024	Residence	Requested Sample	5/1/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address L	A3	4/30/2024	Residence	Requested Sample	5/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address M	A3	4/30/2024	Residence	Requested Sample	5/6/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## May 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	5/3/2024	Residence	Requested Sample	5/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	F1	5/7/2024	Facility	Requested Sample	5/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A3	5/7/2024	Residence	Requested Sample	5/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A3	5/9/2024	Residence	Requested Sample	5/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	5/9/2024	Residence	Requested Sample	5/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	H1	5/13/2024	Residence	Requested Sample	5/22/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	WL	5/15/2024	Facility	Requested Sample	5/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	F2		Residence	Requested Sample	N/A	N	N/A	N/A	N/A	N/A	Resident Cancelled
Address I	D2	5/24/2024	Residence	Requested Sample	5/31/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	A3	5/31/2024	Residence	Requested Sample	6/5/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	F1	5/31/2024	Residence	Requested Sample	6/4/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## June 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	6/13/2024	Residence	Requested Sample	6/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A3	6/13/2024	Residence	Requested Sample	6/24/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A3	6/16/2024	Residence	Requested Sample	6/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A3	6/24/2024	Residence	Requested Sample	6/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	6/24/2024	Residence	Requested Sample	6/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	A3	6/24/2024	Residence	Requested Sample	6/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	A3	6/24/2024	Residence	Requested Sample	6/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	F1	6/24/2024	Residence	Requested Sample	6/28/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address I	A3	6/24/2024	Residence	Requested Sample	6/28/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	A3	6/25/2024	Residence	Requested Sample	7/1/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	H3	6/26/2024	Residence	Requested Sample	6/28/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address L	D2	6/27/2024	Residence	Requested Sample	7/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address M	D2	6/28/2024	Residence	Requested Sample	7/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address N	A2	6/28/2024	Residence	Requested Sample	7/3/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address O	A3	6/28/2024	Residence	Requested Sample	7/3/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address P	D2	6/28/2024	Residence	Requested Sample	7/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## July 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	7/3/2024	Residence	Requested Sample	7/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	H2	7/3/2024	Residence	Requested Sample	7/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A1	7/5/2024	Residence	Requested Sample	7/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	D2	7/11/2024	Residence	Requested Sample	7/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	F2	7/29/2024	Residence	Requested Sample	7/31/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	C1	7/31/2024	Facility	Requested Sample	8/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

**August 2024 Concerns Call Log**

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	8/1/2024	Residence	Requested Sample	8/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	D2	8/8/2024	Residence	Requested Sample	8/9/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	F1	8/8/2024	Residence	Requested Sample	8/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	D2	8/13/2024	Residence	Requested Sample	8/15/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	D2	8/20/2024	Residence	Requested Sample	8/20/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## September 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	H2	9/4/2024	Residence	Requested Sample	9/5/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	H2	9/4/2024	Residence	Requested Sample	9/5/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	H1	9/4/2024	Residence	Requested Sample	9/9/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	D3	9/9/2024	Facility	Requested Sample	9/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	D3	9/10/2024	Residence	Requested Sample	9/12/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	D3	9/10/2024	Residence	Requested Sample	9/12/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	C2	9/12/2024	Facility	Requested Sample	9/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	D2	9/13/2024	Residence	Requested Sample	9/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address I	D2	9/16/2024	Residence	Requested Sample	9/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	D2	9/23/2024	Residence	Requested Sample	9/25/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	D3	9/24/2024	Residence	Requested Sample	9/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address L	A3	9/23/2024	Residence	Requested Sample	9/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address M	A3	9/23/2024	Residence	Requested Sample	9/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address N	A3	9/27/2024	Residence	Requested Sample	10/1/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

### October 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	10/1/2024	Residence	Requested Sample	10/4/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A1	10/9/2024	Residence	Requested Sample	10/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A1	10/9/2024	Residence	Requested Sample	10/10/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A1	10/10/2024	Residence	Requested Sample	10/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	10/21/2024	Residence	Requested Sample	10/23/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

November 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facilty Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	11/8/2024	Residence	Requested Sample	11/14/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	F2	11/25/2024	Residence	Requested Sample	11/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## December 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	H1	12/10/2024	Residence	Requested Sample	12/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A3	12/11/2024	Residence	Requested Sample	12/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	D3	12/16/2024	Facility	Requested Sample	12/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A3	12/16/2024	Residence	Requested Sample	12/19/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	12/17/2024	Residence	Requested Sample	1/2/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	D2	12/18/2024	Residence	Requested Sample	12/23/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## January 2025 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	H1	1/21/2025	Residence	Requested Sample	1/23/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	D2	1/28/2025	Residence	Requested Sample	2/3/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A2	1/30/2025	Residence	Requested Sample	2/7/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## February 2025 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	2/7/2025	Residence	Requested Sample	2/13/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A3	2/9/2025	Residence	Requested Sample	2/12/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	E1	2/12/2025	Residence	Requested Sample	2/14/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A2	2/13/2025	Facility	Requested Sample	2/18/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

### March 2025 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A2	3/10/2025	Facility	Requested Sample	3/12/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	F2	3/13/2025	Residence	Requested Sample	3/14/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	H1	3/25/2025	Residence	Requested Sample	3/28/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## April 2025 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	4/2/2025	Residence	Requested sample	4/4/2025	Y	TPH	ND	RRT (Certified)	No Further Action Needed	Closed
Address B	A3	4/2/2025	Residence	Requested sample	N/A	N	N/A	N/A	N/A	N/A	Resident Cancelled
Address C	A3	4/18/2025	Residence	Requested sample	4/22/2025	Y	TPH	ND	RRT (Certified)	No Further Action Needed	Closed
Address D	D2	4/21/2025	Residence	Requested sample	4/24/2025	Y	TPH	ND	RRT (Certified)	No Further Action Needed	Closed

## May 2025 Concerns Call Log

						Actions Taken					
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	5/19/2025	Residence	Requested sample	5/20/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed
Address B	A3	5/19/2025	Residence	Requested sample	5/22/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	Closed

*The archive is updated monthly to reflect the most accurate information.*