

### April 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	4/1/2024	Residence	Requested Sample	4/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	H1	4/8/2024	Residence	Requested Sample	4/12/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	F1	4/9/2024	Facility	Requested Sample	4/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	H3	4/9/2024	Residence	Requested Sample	4/22/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	F2	4/9/2024	Residence	Requested Sample	4/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	A3	4/13/2024	Residence	Requested Sample	4/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	F2	4/15/2024	Residence	Requested Sample	4/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	D2	4/16/2024	Residence	Requested Sample	4/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address I	C1	4/16/2024	Facility	Requested Sample	4/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	D2	4/16/2024	Residence	Requested Sample	4/19/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	D2	4/25/2024	Residence	Requested Sample	5/1/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address L	A3	4/30/2024	Residence	Requested Sample	5/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address M	A3	4/30/2024	Residence	Requested Sample	5/6/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## May 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	5/3/2024	Residence	Requested Sample	5/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	F1	5/7/2024	Facility	Requested Sample	5/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A3	5/7/2024	Residence	Requested Sample	5/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A3	5/9/2024	Residence	Requested Sample	5/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	5/9/2024	Residence	Requested Sample	5/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	H1	5/13/2024	Residence	Requested Sample	5/22/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	WL	5/15/2024	Facility	Requested Sample	5/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	F2		Residence	Requested Sample	N/A	N	N/A	N/A	N/A	N/A	Resident Cancelled
Address I	D2	5/24/2024	Residence	Requested Sample	5/31/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	A3	5/31/2024	Residence	Requested Sample	6/5/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	F1	5/31/2024	Residence	Requested Sample	6/4/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## June 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	6/13/2024	Residence	Requested Sample	6/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A3	6/13/2024	Residence	Requested Sample	6/24/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A3	6/16/2024	Residence	Requested Sample	6/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A3	6/24/2024	Residence	Requested Sample	6/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	6/24/2024	Residence	Requested Sample	6/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	A3	6/24/2024	Residence	Requested Sample	6/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	A3	6/24/2024	Residence	Requested Sample	6/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	F1	6/24/2024	Residence	Requested Sample	6/28/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address I	A3	6/24/2024	Residence	Requested Sample	6/28/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	A3	6/25/2024	Residence	Requested Sample	7/1/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	H3	6/26/2024	Residence	Requested Sample	6/28/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address L	D2	6/27/2024	Residence	Requested Sample	7/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address M	D2	6/28/2024	Residence	Requested Sample	7/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address N	A2	6/28/2024	Residence	Requested Sample	7/3/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address O	A3	6/28/2024	Residence	Requested Sample	7/3/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address P	D2	6/28/2024	Residence	Requested Sample	7/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## July 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	7/3/2024	Residence	Requested Sample	7/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	H2	7/3/2024	Residence	Requested Sample	7/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A1	7/5/2024	Residence	Requested Sample	7/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	D2	7/11/2024	Residence	Requested Sample	7/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	F2	7/29/2024	Residence	Requested Sample	7/31/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	C1	7/31/2024	Facility	Requested Sample	8/2/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

### August 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	8/1/2024	Residence	Requested Sample	8/8/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	D2	8/8/2024	Residence	Requested Sample	8/9/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	F1	8/8/2024	Residence	Requested Sample	8/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	D2	8/13/2024	Residence	Requested Sample	8/15/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	D2	8/20/2024	Residence	Requested Sample	8/20/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

## September 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	H2	9/4/2024	Residence	Requested Sample	9/5/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	H2	9/4/2024	Residence	Requested Sample	9/5/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	H1	9/4/2024	Residence	Requested Sample	9/9/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	D3	9/9/2024	Facility	Requested Sample	9/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	D3	9/10/2024	Residence	Requested Sample	9/12/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	D3	9/10/2024	Residence	Requested Sample	9/12/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address G	C2	9/12/2024	Facility	Requested Sample	9/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address H	D2	9/13/2024	Residence	Requested Sample	9/17/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address I	D2	9/16/2024	Residence	Requested Sample	9/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address J	D2	9/23/2024	Residence	Requested Sample	9/25/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address K	D3	9/24/2024	Residence	Requested Sample	9/26/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address L	A3	9/23/2024	Residence	Requested Sample	9/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address M	A3	9/23/2024	Residence	Requested Sample	9/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address N	A3	9/27/2024	Residence	Requested Sample	10/1/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

### October 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	10/1/2024	Residence	Requested Sample	10/4/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A1	10/9/2024	Residence	Requested Sample	10/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A1	10/9/2024	Residence	Requested Sample	10/10/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A1	10/10/2024	Residence	Requested Sample	10/11/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	10/21/2024	Residence	Requested Sample	10/23/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

**November 2024 Concerns Call Log**

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	11/8/2024	Residence	Requested Sample	11/14/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	F2	11/25/2024	Residence	Requested Sample	11/27/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

### December 2024 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	H1	12/10/2024	Residence	Requested Sample	12/16/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A3	12/11/2024	Residence	Requested Sample	12/13/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	D3	12/16/2024	Facility	Requested Sample	12/18/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A3	12/16/2024	Residence	Requested Sample	12/19/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address E	A3	12/17/2024	Residence	Requested Sample	1/2/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address F	D2	12/18/2024	Residence	Requested Sample	12/23/2024	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

**January 2025 Concerns Call Log**

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	H1	1/21/2025	Residence	Requested Sample	1/23/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	D2	1/28/2025	Residence	Requested Sample	2/3/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	A2	1/30/2025	Residence	Requested Sample	2/7/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

**February 2025 Concerns Call Log**

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A3	2/7/2025	Residence	Requested Sample	2/13/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	A3	2/9/2025	Residence	Requested Sample	2/12/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	E1	2/12/2025	Residence	Requested Sample	2/14/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address D	A2	2/13/2025	Facility	Requested Sample	2/18/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

**March 2025 Concerns Call Log**

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	A2	3/10/2025	Facility	Requested Sample	3/12/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address B	F2	3/13/2025	Residence	Requested Sample	3/14/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed
Address C	H1	3/25/2025	Residence	Requested Sample	3/28/2025	Y	TPH	ND	RRT (Certified)	No Further Action	Closed

### April 2025 Concerns Call Log

Address (Redacted)	Zone	Call Date	Facility Type Residence Business School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Action Taken						Status (Active/ Closed)
					Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	
Address A	D2	4/2/2025	Residence	Requested sample	4/4/2025	Y	TPH	ND	RRT (Certified)	No Further Action Needed	Closed
Address B	A3	4/2/2025	Residence	Requested sample	N/A	N	N/A	N/A	N/A	N/A	Resident Cancelled
Address C	A3	4/18/2025	Residence	Requested sample	4/22/2025	Y	TPH	ND	RRT (Certified)	No Further Action Needed	Closed
Address D	D2	4/21/2025	Residence	Requested sample	4/24/2025	Y	TPH	ND	RRT (Certified)	No Further Action Needed	Closed

**May 2025 Concerns Call Log**

May 2025 Concerns Call Log						Actions Taken					
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	5/19/2025	Residence	Requested sample	5/20/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address B	A3	5/19/2025	Residence	Requested sample	5/22/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>

*The archive is updated monthly to reflect the most accurate information.*

**June 2025 Concerns Call Log**

**Actions Taken**

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Complaint Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	6/5/2025	Residence	Requested sample	6/9/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address B	A3	6/6/2025	Residence	Requested sample	6/10/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address D	A3	6/6/2025	Residence	Requested sample	6/11/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address C	A3	6/9/2025	Residence	Requested sample	6/12/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address D	D4	6/18/2025	Facility	Requested sample	6/25/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	<b>Pending</b>
Address E	A2	6/26/2025	Residence	Requested sample	6/27/2025	Y	TPH	ND (Pending)	RRT (Certified)	Pending Validated Results*	<b>Pending</b>

July 2025 Concerns Call Log

Actions Taken

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	D2	7/9/2025	Residence	Requested sample	7/11/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address B	D2	7/18/2025	Residence	Requested sample	7/22/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>

**August 2025 Concerns Call Log**

**Actions Taken**

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	A3	8/15/2025	Residence	Requested sample	8/18/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address B	H1	8/22/2025	Residence	Requested sample	8/22/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address C	F2	8/25/2025	Residence	Requested sample	8/26/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
<b>*Results pending due to ongoing validation of data</b>											

**September 2025 Concerns Call Log**

**Actions Taken**

Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
No Requests											

October 2025 Concerns Call Log

October 2025 Concerns Call Log						Actions Taken					
Address	Zone	Call Date	Facility Type Residence, Business, School, CDC, CDH, MDV	Concern Description (sheen, taste, odor, other)	Sample Date	Samples Collected (Y/N)	Analytes Tested	Sample Results	Type of Testing	Resolution	Status (Pending/ Closed)
Address A	C2	10/16/2025	Facility	Requested sample	10/17/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address B	E1	10/30/2025	Facility	Requested sample	10/31/2025	Y	TPH	ND (ND)	RRT (Certified)	No Further Action Needed	<b>Closed</b>
Address C	A2	10/31/2025	Residence	Requested sample	11/18/2025	Y	TPH	ND (TBD)	RRT (Certified)	Pending Validated Results*	<b>Pending</b>
<b>*Results pending due to ongoing validation of data</b>											